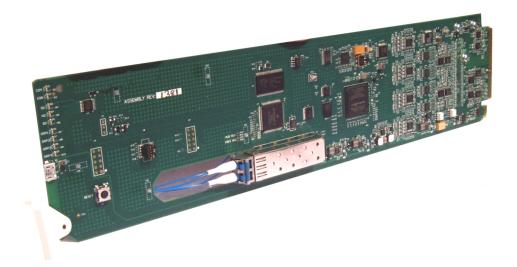
# 9433-EMDE-ADDA

BALT.



# **3G/HD/SD-SDI Fiber-Optic Converters with 16-Channel** AES / 8-Channel Analog Audio Embed / De-Embed

- 9433-EMDE-ADDA-EOOE Fiber-Optic Transceiver
  9433-EMDE-ADDA-EO Fiber-Optic Transmitter
  9433-EMDE-ADDA-OE Fiber-Optic Receiver

# **Product Manual**

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**Dolby**<sup>®</sup> is a registered trademark of Dolby Laboratories, Inc. Other product names or trademarks appearing in this manual are the property of their respective owners.

Congratulations on choosing the Cobalt<sup>®</sup> 9433-EMDE-ADDA 3G/HD/SD-SDI Fiber-Optic Converter with 16-Channel AES / 8-Channel Analog Audio Embed / De-Embed. The 9433-EMDE-ADDA is part of a full line of modular processing and conversion gear for broadcast TV environments. The Cobalt Digital Inc. line includes video decoders and encoders, audio embedders and de-embedders, distribution amplifiers, format converters, remote control systems and much more. Should you have questions pertaining to the installation or operation of your 9433-EMDE-ADDA card, please contact us at the contact information on the front cover.

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# Chapter 1

# Introduction

### **Overview**

Note: This manual is applicable for models:

- 9433-EMDE-ADDA-EOOE (Fiber Transceiver)
- 9433-EMDE-ADDA-EO (Fiber Transmitter)
- 9433-EMDE-ADDA-OE (Fiber Receiver)

All models function identically except for fiber I/O interface differences. Differences between these models are noted where applicable. In all other aspects, all versions function identically as described in this manual.

This manual provides installation and operating instructions for the 9433-EMDE-ADDA 3G/HD/SD-SDI Fiber-Optic Converters with 16-Channel AES / 8-Channel Analog Audio Embed / De-Embed card (with all models collectively referred to herein as the 9433-EMDE-ADDA).

This manual consists of the following chapters:

- **Chapter 1, "Introduction"** Provides information about this manual and what is covered. Also provides general information regarding the 9433-EMDE-ADDA.
- Chapter 2, "Installation and Setup" Provides instructions for installing the 9433-EMDE-ADDA in a frame, and optionally installing a Rear I/O Module(s).
- Chapter 3, "Operating Instructions" Provides overviews of operating controls and instructions for using the 9433-EMDE-ADDA.

This chapter contains the following information:

- 9433-EMDE-ADDA Card Software Versions and this Manual (p. 1-2)
- Manual Conventions (p. 1-3)
- Safety and Regulatory Summary (p. 1-5)
- 9433-EMDE-ADDA Functional Description (p. 1-6)
- Technical Specifications (p. 1-10)
- Warranty and Service Information (p. 1-13)
- Contact Cobalt Digital Inc. (p. 1-14)

## 9433-EMDE-ADDA Card Software Versions and this Manual

When applicable, Cobalt Digital Inc. provides for continual product enhancements through software updates. As such, functions described in this manual may pertain specifically to cards loaded with a particular software build.

The Software Version of your card can be checked by viewing the **Card Info** menu in DashBoard<sup>TM</sup>. See Checking 9433-EMDE Card Information (p. 3-6) in Chapter 3, "Operating Instructions" for more information. You can then check our website for the latest software version currently released for the card as described below.

**Note:** Not all functionality described in this manual may appear on cards with initial software versions.

Check our website and proceed as follows if your card's software does not match the latest version:

n	
Card Software <b>earlier</b> than latest version	Card is not loaded with the latest software. Not all functions and/or specified performance described in this manual may be available.
	You can update your card with new Update software by going to the <b>Support&gt;Firmware Downloads</b> link at www.cobaltdigital.com. Download "Firmware Update Guide", which provides simple instructions for downloading the latest firmware for your card onto your computer, and then uploading it to your card through DashBoard <sup>TM</sup> .
	Software updates are field-installed without any need to remove the card from its frame.
Card Software <b>newer</b> than version in manual	A new manual is expediently released whenever a card's software is updated <b>and specifications and/or functionality have changed</b> as compared to an earlier version (a new manual is not necessarily released if specifications and/or functionality have not changed). A manual earlier than a card's software version may not completely or accurately describe all functions available for your card.
	If your card shows features not described in this manual, you can check for the latest manual (if applicable) and download it by going to the card's web page on www.cobaltdigital.com.

# **Cobalt Reference Guides**

From the Cobalt<sup>®</sup> web home page, go to **Support>Reference Documents** for easy to use guides covering network remote control, card firmware updates, example card processing UI setups and other topics.

## **Manual Conventions**

In this manual, display messages and connectors are shown using the exact name shown on the 9433-EMDE-ADDA itself. Examples are provided below.

• Card-edge display messages are shown like this:



• Connector names are shown like this: SDI IN A

In this manual, the terms below are applicable as follows:

- 9433-EMDE-ADDA refers to the 3G/HD/SD-SDI Fiber-Optic Converters with 16-Channel AES / 8-Channel Analog Audio Embed / De-Embed card.
- **Frame** refers to the HPF-9000, OG3-FR, 8321, or similar 20-slot frame that houses Cobalt<sup>®</sup> or other cards.
- Device and/or Card refers to a Cobalt<sup>®</sup> or other card.
- **System** and/or **Video System** refers to the mix of interconnected production and terminal equipment in which the 9433-EMDE-ADDA and other cards operate.
- Functions and/or features that are available only as an option are denoted in this manual like this:



#### Warnings, Cautions, and Notes

Certain items in this manual are highlighted by special messages. The definitions are provided below.

#### Warnings

Warning messages indicate a possible hazard which, if not avoided, could result in personal injury or death.

#### Cautions

Caution messages indicate a problem or incorrect practice which, if not avoided, could result in improper operation or damage to the product.

#### Notes

Notes provide supplemental information to the accompanying text. Notes typically precede the text to which they apply.

#### **Labeling Symbol Definitions**

Important note regarding product usage. Failure to observe may result in unexpected or incorrect operation.
Electronic device or assembly is susceptible to damage from an ESD event. Handle only using appropriate ESD prevention practices. If ESD wrist strap is not available, handle card only by edges and avoid contact with any connectors or components.
CLASS 1 LASER PRODUCT IEC 60825-1:2007 Caution - INVISIBLE LASER RADIATION WHEN OPEN. AVOID EXPOSURE TO THE BEAM.
<ul> <li>Symbol (WEEE 2002/96/EC)</li> <li>For product disposal, ensure the following:</li> <li>Do not dispose of this product as unsorted municipal waste.</li> <li>Collect this product separately.</li> <li>Use collection and return systems available to you.</li> </ul>

# Safety and Regulatory Summary

## Warnings

<b>! WARNING !</b>	<ul> <li>Do not stare at, or into, broken, or damaged, fibers.</li> </ul>
: WARNING :	<ul> <li>Do not stare at, or into, optical connectors.</li> </ul>
	<ul> <li>Only properly trained and authorized personnel should be permitted to perform laser/ fiber optic operations.</li> </ul>
	<ul> <li>Ensure that appropriate labels are displayed in plain view and in close proximity to the optical port on the protective housing/access panel of the terminal equipment.</li> </ul>
! WARNING !	To reduce risk of electric shock do not remove line voltage service barrier cover on frame equipment containing an AC power supply. NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.
Cautions	
CAUTION	This device is intended for environmentally controlled use only in appropriate video terminal equipment operating environments.
CAUTION	This product is intended to be a component product of an openGear® frame. Refer to the openGear® frame Owner's Manual for important safety instructions regarding the proper installation and safe operation of the frame as well as its component products.
CAUTION	Heat and power distribution requirements within a frame may dictate specific slot placement of cards. Cards with many heat-producing components should be arranged to avoid areas of excess heat build-up, particularly in frames using only convection cooling. The card has a moderate power dissipation (<18 W). As such, avoiding placing the card adjacent to other cards with similar dissipation values if possible.
CAUTION	If required, make certain Rear I/O Module(s) is installed before installing the card into the frame slot. Damage to card and/or Rear I/O Module can occur if module installation is attempted with card already installed in slot.
CAUTION	If card resists fully engaging in rear I/O module mating connector, check for alignment and proper insertion in slot tracks. Damage to card and/or rear I/O module may occur if improper card insertion is attempted.

Market	Regulatory Standard or Code	
United States of America	FCC "Code of Federal Regulations" Title 47 Part 15, Subpart B, Class A	
Canada	ICES-003	
International/CE	CISPR 24:2010	
	IEC 61000-4-2:2008	
	IEC 61000-4-3:2006 with A1:2007 and A2:2010	
	IEC 61000-4-4:2004	
	IEC 61000-4-6:2008	
	CISPR 22:2008	
	CISPR 22:2008	

## **EMC Compliance Per Market**

# 9433-EMDE-ADDA Functional Description

Figure 1-1 shows functional block diagram of the 9433-EMDE-ADDA. The card provides de-embedding or embedding between unbalanced AES-3id and balanced analog audio discrete audio interfaces and SMPTE embedded audio using full 24-bit conversion. In addition to individual per-pair embedding or de-embedding, the card can be used to provide cross-conversions between AES and analog discrete audio.The card also offers the built-in convenience of either coaxial or fiber SDI I/O. Full audio crosspoints allow per-channel gain and routing controls, as well as built-in tone generators. GUI audio meters provide ready assessment of content presence and line-up.

The card is available with discrete CWDM fiber E-O modules providing fully error-free pathological pattern operation is fully compatible with professional fiber video interfaces with numerous CWDM wavelengths that allow the card to be used with CWDM systems. All ancillary data is passed by the card unaffected.

#### 9433-EMDE-ADDA Input/Output Formats

The 9433-EMDE-ADDA provides the following inputs and outputs:

- Inputs:
  - \* 3G/HD/SD SDI IN 3G/HD/SD-SDI coaxial input.
  - FIBER IN 3G/HD/SD-SDI fiber input (-EOOE and -OE only).
  - **AES I/O** Up to 16 channels (8 pairs) of embedding inputs from unbalanced AES sources.
  - AN\_AUD I/O Up to 8 channels of embedding inputs from balanced analog audio sources (+24 dBu => 0 dBFS).
- Outputs:
  - 3G/HD/SD-SDI OUT 3G/HD/SD-SDI coaxial video output.
  - FIBER OUT 3G/HD/SD-SDI fiber output (-EOOE and -EO only).
  - **AES I/O** Up to 16 channels (8 pairs) of de-embedded outputs to unbalanced AES.
  - **AN\_AUD** I/O Up to 8 channels of de-embedding outputs to balanced analog audio (0 dBFS => +24 dBu).

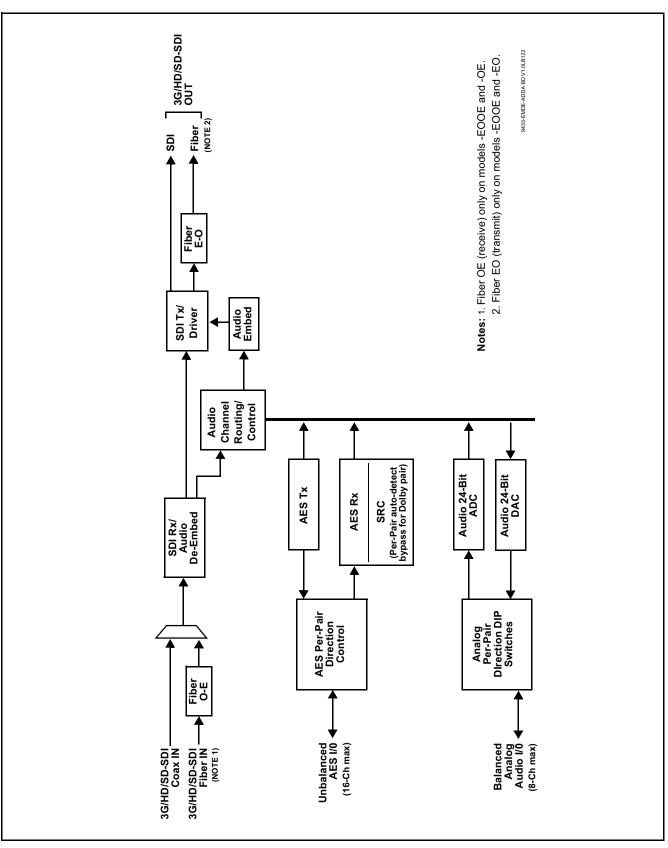


Figure 1-1 9433-EMDE-ADDA Functional Block Diagrams

#### **Audio Processor Description**

	The audio processor operates as an internal audio router. This function chooses from the following inputs:
	• 16 channels of embedded audio from the SDI video input (default 1-to-1 routing to SDI output).
	• Up to 16 channels (8 pairs) of unbalanced (AES-3id) audio inputs or outputs between AES I/O ports and embedded or other audio (pair direction is controlled via DashBoard controls).
	• Up to 8 channels of balanced analog audio inputs or outputs between analog input/outputs and embedded or other audio. (Analog audio port direction is set using per-channel direction control DIP switches.)
	The audio processing subsection is built around a card internal 16-channel audio bus. Audio embed adaptive SRC allows asynchronous 48 kHz AES audio to automatically sync with program video 48 kHz timing for glitch-free embedding. Individual, per-pair SRC auto-detects and disables SRC when a Dolby pair is detected on an input pair.
	Audio status (presence, dBFS signal levels) is displayed for each embedded and AES input channel.
User Control Interface	
	Figure 1-2 shows the user control interface options for the 9433-EMDE-ADDA. These options are individually described below.
Note:	All user control interfaces described here are cross-compatible and can oper- ate together as desired. Where applicable, any control setting change made using a particular user interface is reflected on any other connected interface.
	• <b>DashBoard<sup>™</sup> User Interface</b> – Using DashBoard <sup>™</sup> , the 9433-EMDE-ADDA and other cards installed in openGear® <sup>1</sup> frames can be controlled from a computer and monitor.
	DashBoard <sup>™</sup> allows users to view all frames on a network with control and monitoring for all populated slots inside a frame. This simplifies the setup and use of numerous modules in a large installation and offers the ability to centralize monitoring. Cards define their controllable parameters to DashBoard <sup>™</sup> , so the control interface is always up to date.
	The DashBoard <sup>TM</sup> software can be downloaded from the Cobalt Digital Inc. website: <u>www.cobaltdigital.com</u> (enter "DashBoard" in the search window). The DashBoard <sup>TM</sup> user interface is described in Chapter 3, "Operating Instructions".

1. openGear® is a registered trademark of Ross Video Limited. DashBoard<sup>TM</sup> is a trademark of Ross Video Limited.

**Cobalt® OGCP-9000 and OGCP-9000/CC Remote Control Panels** – The OGCP-9000 and OGCP-9000/CC Remote Control Panels conveniently and intuitively provide parameter monitor and control of the 9433-EMDE-ADDA and other video and audio processing terminal equipment meeting the open-architecture Cobalt<sup>®</sup> cards for openGear<sup>TM</sup> standard.

In addition to circumventing the need for a computer to monitor and control signal processing cards, the Control Panels allow quick and intuitive access to hundreds of cards in a facility, and can monitor and allow adjustment of multiple parameters at one time.

The Remote Control Panels are totally compatible with the openGear<sup>TM</sup> control software DashBoard<sup>TM</sup>; any changes made with either system are reflected on the other. The Remote Control Panel user interface is described in Chapter 3, "Operating Instructions".

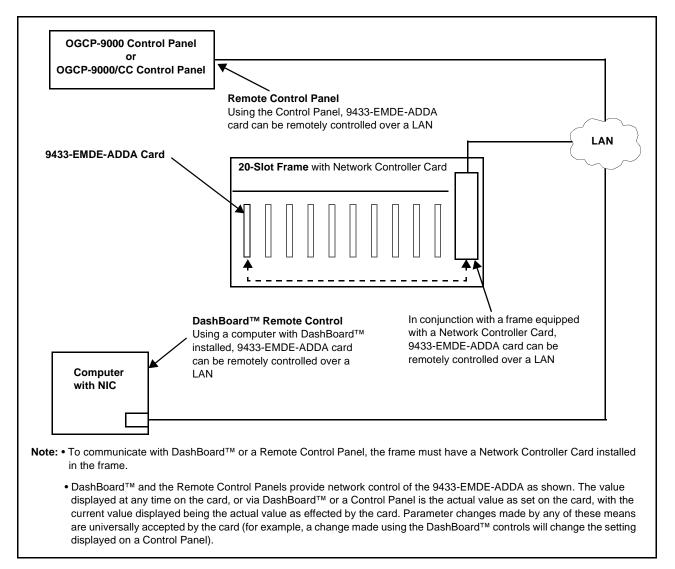


Figure 1-2 9433-EMDE-ADDA User Control Interface

Note: If network remote control is to be used for the frame and the frame has not yet been set up for remote control, Cobalt<sup>®</sup> reference guide Remote Control User Guide (PN 9000RCS-RM) provides thorough information and step-by-step instructions for setting up network remote control of Cobalt<sup>®</sup> cards using DashBoard<sup>™</sup>. (Cobalt<sup>®</sup> OGCP-9000 and OGCP-9000/CC Remote Control Panel product manuals have complete instructions for setting up remote control using a Remote Control Panel.)

Download a copy of this guide by clicking on the **Support>Reference Documents** link at www.cobaltdigital.com and then select DashBoard Remote Control Setup Guide as a download, or contact Cobalt<sup>®</sup> as listed in Contact Cobalt Digital Inc. (p. 1-14).

#### 9433-EMDE-ADDA Rear I/O Modules

The 9433-EMDE-ADDA physically interfaces to system video connections at the rear of its frame using a Rear I/O Module.

All inputs and outputs shown in the 9433-EMDE-ADDA Functional Block Diagrams (Figure 1-1) enter and exit the card via the card edge backplane connector. The Rear I/O Module breaks out the 9433-EMDE-ADDA card edge connections to BNC and other connectors that interface with other components and systems in the signal chain.

The full assortment of 9433-EMDE-ADDA Rear I/O Modules is shown and described in 9433-EMDE-ADDA Rear I/O Modules (p. 2-5) in Chapter 2, "Installation and Setup".

# **Technical Specifications**

Table 1-1 lists the technical specifications for the 9433-EMDE-ADDA 3G/HD/SD-SDI Fiber-Optic Converters with 16-Channel AES / 8-Channel Analog Audio Embed / De-Embed cards.

Item	Characteristic
Part number, nomenclature	<ul> <li>9433-EMDE-ADDA-EOOE 3G/HD/SD-SDI Fiber-Optic Transceiver with 16-Channel AES / 8-Channel Analog Audio Embed / De-Embed</li> </ul>
	<ul> <li>9433-EMDE-ADDA-EO 3G/HD/SD-SDI Fiber-Optic Transmitter with 16-Channel AES / 8-Channel Analog Audio Embed / De-Embed</li> </ul>
	<ul> <li>9433-EMDE-ADDA-OE 3G/HD/SD-SDI Fiber-Optic Receiver with 16-Channel AES / 8-Channel Analog Audio Embed / De-Embed</li> </ul>
Installation/usage environment	Intended for installation and usage in frame meeting openGear™ modular system definition.
Power consumption	< 18 Watts maximum

Table 1-1 Technical Specifications

Item	Characteristic
Installation Density	Up to 20 cards per 20-slot frame
Environmental: Operating temperature: Relative humidity (operating or storage):	32° – 104° F (0° – 40° C) < 95%, non-condensing
Frame communication	10/100/1000 Mbps Ethernet with Auto-MDIX
Indicators	Card edge indicators as follows: • Status/Error LED indicator • Input Presence LED indicators
SDI/Fiber Inputs/Outputs (fiber port presence per EOOE, OE, or EO model)	<ul> <li>(1) 75Ω BNC inputs</li> <li>(1) 75Ω BNC output</li> <li>SDI Receive Cable Length (1694A): 120m/180m/360m (3G/HD/SD)</li> <li>SDI Return Loss: &gt;15 dB up to 1.485 GHz; &gt;10 dB up to 2.970 GHz</li> <li>Note: SDI Return loss and receive cable length are affected by rear I/O module used. Specifications represent typical performance.</li> <li>Alignment Jitter: 3G/HD/SD: &lt; 0.3/0.2/0.2 UI</li> <li>Timing Jitter: 3G/HD/SD: &lt; 2.0/1.0/0.2 UI</li> <li>(1) Fiber input; LC connector</li> <li>(1) Fiber output; LC connector</li> <li>Fiber Rx Sensitivity: -23 dBm; 1260 to 1620 nm</li> <li>Fiber Tx Power: -5.0 dBm (min)</li> <li>SDI Formats Supported: SMPTE 259M, SMPTE 292M, SMPTE 424M</li> </ul>
Model -EOOE-WX (CWDM) Transmit Wavelengths and Codes	424m         Available wavelengths (in nm) are as follows: 1270, 1290, 1310, 1330, 1350, 1410, 1430, 1450, 1470, 1490, 1510, 1530, 1550, 1570, 1590, 1610.         In "WX" places in part number, code for wavelengths in each place as listed below:         -27: 1270nm       -29: 1290nm       -31: 1310nm         -33: 1330nm       -35: 1350nm       -41: 1410nm         -43: 1430nm       -45: 1450nm       -47: 1470nm         -55: 1550nm       -57: 1570nm       -59: 1590nm

Item	Characteristic
Audio Conversion Format	48 kHz sampling, 24-bit. Analog audio I/O conforms to +24 dBu <=> 0 dBFS
Discrete Audio Inputs/Outputs	(8) Unbalanced AES (AES-3id; 16-ch) with per-pair port direction controls
	(8) Balanced Analog Audio with per-pair port direction controls
Analog Audio I/O Specifications	Input Impedance: >10 kΩ
	Reference Level: -20 dBFS
	Nominal Level: +4 dBu
	Input Clip Level: +24 dBu (0 dBFS)
	Freq. Response: ±0.2 dB (20 Hz to 20 kHz)
	SNR: 115 dB (A weighted)
	THD+N: -96 dB (20 Hz to 10 kHz)
	Crosstalk: -106 dB (20 Hz to 20 kHz)
	Output Impedance: < 50 $\Omega$
	Max Output Level: +24 dBu (0 dBFS)

 Table 1-1
 Technical Specifications — continued

# Warranty and Service Information

#### **Cobalt Digital Inc. Limited Warranty**

This product is warranted to be free from defects in material and workmanship for a period of five (5) years from the date of shipment to the original purchaser, except that 4000, 5000, 6000, 8000 series power supplies, and Dolby<sup>®</sup> modules (where applicable) are warranted to be free from defects in material and workmanship for a period of one (1) year.

Cobalt Digital Inc.'s ("Cobalt") sole obligation under this warranty shall be limited to, at its option, (i) the repair or (ii) replacement of the product, and the determination of whether a defect is covered under this limited warranty shall be made at the sole discretion of Cobalt.

This limited warranty applies only to the original end-purchaser of the product, and is not assignable or transferrable therefrom. This warranty is limited to defects in material and workmanship, and shall not apply to acts of God, accidents, or negligence on behalf of the purchaser, and shall be voided upon the misuse, abuse, alteration, or modification of the product. Only Cobalt authorized factory representatives are authorized to make repairs to the product, and any unauthorized attempt to repair this product shall immediately void the warranty. Please contact Cobalt Technical Support for more information.

To facilitate the resolution of warranty related issues, Cobalt recommends registering the product by completing and returning a product registration form. In the event of a warrantable defect, the purchaser shall notify Cobalt with a description of the problem, and Cobalt shall provide the purchaser with a Return Material Authorization ("RMA"). For return, defective products should be double boxed, and sufficiently protected, in the original packaging, or equivalent, and shipped to the Cobalt Factory Service Center, postage prepaid and insured for the purchase price. The purchaser should include the RMA number, description of the problem encountered, date purchased, name of dealer purchased from, and serial number with the shipment.

#### **Cobalt Digital Inc. Factory Service Center**

2506 Galen Drive	Office: (217) 344-1243
Champaign, IL 61821 USA	Fax: (217) 344-1245
www.cobaltdigital.com	Email: info@cobaltdigital.com

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# **Contact Cobalt Digital Inc.**

Feel free to contact our thorough and professional support representatives for any of the following:

- Name and address of your local dealer
- Product information and pricing
- Technical support
- Upcoming trade show information

Phone:	(217) 344-1243
Fax:	(217) 344-1245
Web:	www.cobaltdigital.com
General Information:	info@cobaltdigital.com
Technical Support:	support@cobaltdigital.com

# Chapter 2

# Installation and Setup

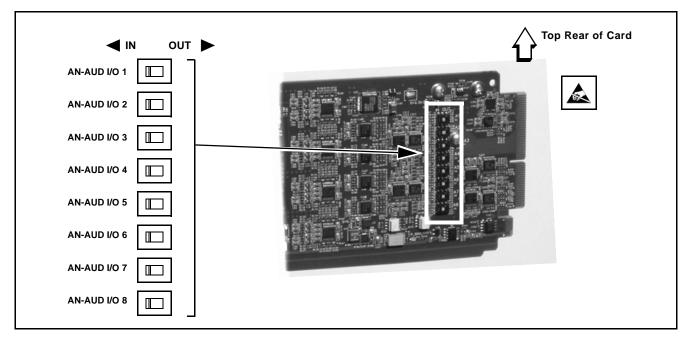
### **Overview**

This chapter contains the following information:

- Setting I/O Switches for Analog Audio (1-8) Ports (p. 2-1)
- Installing the 9433-EMDE-ADDA Into a Frame Slot (p. 2-2)
- Installing a Rear I/O Module (p. 2-3)
- Fiber and Balanced Audio Connections (p. 2-7)
- Setting Up 9433-EMDE-ADDA Network Remote Control (p. 2-8)

## Setting I/O Switches for Analog Audio (1-8) Ports

Each analog channel (**AN-AUD I/O 1** thru **AN-AUD I/O 8)** is configurable as an input or output using the card DIP switches as shown in Figure 2-1.



Note: All switches are set as IN (inputs) as factory default.

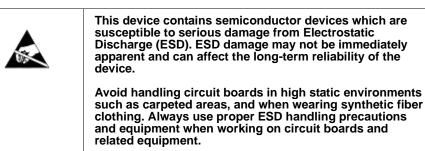
Figure 2-1 AN-AUD I/O (1-8) Direction Switches

# Installing the 9433-EMDE-ADDA Into a Frame Slot

#### CAUTION

Heat and power distribution requirements within a frame may dictate specific slot placement of cards. Cards with many heat-producing components should be arranged to avoid areas of excess heat build-up, particularly in frames using only convection cooling. The card has a moderate power dissipation (<18 W). As such, avoiding placing the card adjacent to other cards with similar dissipation values if possible.

#### CAUTION



Note: If installing the card in a slot with no rear I/O module, a Rear I/O Module is required before cabling can be connected. Refer to Installing a Rear I/O Module (p. 2-3) for rear I/O module installation procedure.

#### CAUTION

If required, make certain Rear I/O Module(s) is installed before installing the card into the frame slot. Damage to card and/or Rear I/O Module can occur if module installation is attempted with card already installed in slot.

- **Note:** Check the packaging in which the card was shipped for any extra items such as a Rear I/O Module connection label. In some cases, this label is shipped with the card and to be installed on the Rear I/O connector bank corresponding to the slot location of the card.
  - Before installing card or rear module, if not already fitted make certain rear module is fitted with fiber blindmate adapter and all protective fiber port plugs have been removed. See Fiber and Balanced Audio Connections (p. 2-7) for instructions.

Install the card into a frame slot as follows:

- 1. Determine the slot in which the card is to be installed.
- **2.** Open the frame front access panel.
- **3.** While holding the card by the card edges, align the card such that the plastic ejector tab is on the bottom.
- 4. Align the card with the top and bottom guides of the slot in which the card is being installed.

**5.** Gradually slide the card into the slot. When resistance is noticed, gently continue pushing the card until its rear printed circuit edge terminals engage fully into the rear I/O module mating connector.

#### CAUTION

If card resists fully engaging in rear I/O module mating connector, check for alignment and proper insertion in slot tracks. Damage to card and/or rear I/O module may occur if improper card insertion is attempted.

- **6.** Verify that the card is fully engaged in rear I/O module mating connector.
- 7. Close the frame front access panel.
- 8. Connect the input and output cables as shown in 9433-EMDE-ADDA Rear I/O Modules (p. 2-5).
- 9. Repeat steps 1 through 8 for other cards.
- **Note:** The card BNC inputs are internally 75-ohm terminated. It is not necessary to terminate unused BNC inputs or outputs.
  - To remove a card, press down on the ejector tab to unseat the card from the rear I/O module mating connector. Evenly draw the card from its slot.
  - **10.** If network remote control is to be used for the frame and the frame has not yet been set up for remote control, perform setup in accordance with Setting Up 9433-EMDE-ADDA Network Remote Control (p. 2-8).
- Note: If installing a card in a frame already equipped for, and connected to DashBoard<sup>™</sup>, no network setup is required for the card. The card will be discovered by DashBoard<sup>™</sup> and be ready for use.

# Installing a Rear I/O Module

- **Note:** This procedure is applicable **only if a Rear I/O Module is not currently installed** in the slot where the card is to be installed. If installing the card in a slot already equipped with a suitable I/O module, omit this procedure.
  - Before installing card or rear module, if not already fitted make certain rear module is fitted with fiber blindmate adapter and all protective fiber port plugs have been removed. See Fiber and Balanced Audio Connections (p. 2-7) for instructions.

Install a Rear I/O Module as follows:

- 1. On the frame, determine the slot in which the card is to be installed.
- **2.** In the mounting area corresponding to the slot location, install Rear I/O Module as shown in Figure 2-2.

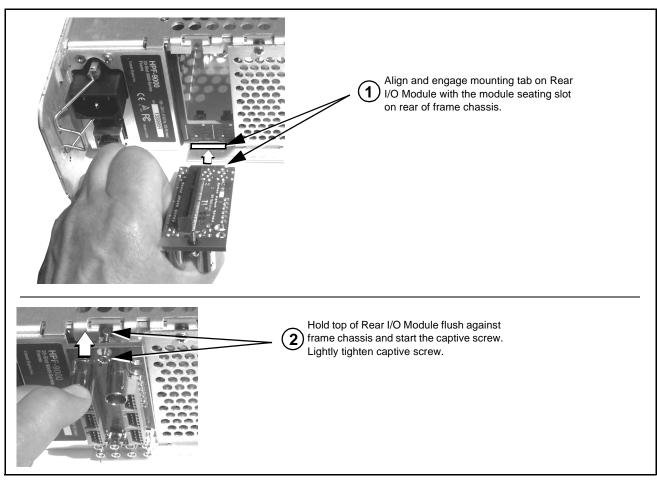


Figure 2-2 Rear I/O Module Installation

#### 9433-EMDE-ADDA Rear I/O Modules

Table 2-1 shows and describes the full assortment of Rear I/O Modules specifically for use with the 9433-EMDE-ADDA.

**Notes:** Rear I/O Modules equipped with multi-pin connectors are supplied with removable terminal block adapters. For clarity, the adapters are omitted in the drawings below.

#### Table 2-1 9433-EMDE-ADDA Rear I/O Modules

9433-EMDE-ADDA Rear I/O Module	Description
of device transmitting an option	IEC 60825-1:2007. Never look into fiber connector or cable end ical signal. The transmitted light is not visible and can cause not perform connection/disconnection with sending or receiving
<b>Note:</b> Rear module fiber port directions (IN Fiber IN or Fiber OUT ports are resp	N, OUT) are as shown below. When used on -EO or -OE models, pectively NC.
	Provides the following connections:
	One 3G/HD/SD-SDI coaxial input BNC (SDI IN)
	One 3G/HD/SD-SDI fiber LC input (FIBER IN)
RM20-9433EMDE-C	<ul> <li>Eight AES-3id unbalanced audio input/outputs (UNBAL AES I/O 1 thru AES I/O 8)</li> </ul>
FIBER	<ul> <li>Eight balanced analog audio input/outputs (AN-AUD I/O 1 thru AN-AUD I/O 8)</li> </ul>
	One 3G/HD/SD-SDI coaxial output BNC (SDI OUT
	One 3G/HD/SD-SDI fiber LC output (FIBER OUT)
SDIOUT + $ +$ $ +$ $  +$ $  +$ $  +$ $         -$	Note: AES coaxial connectors are HD-BNC or DIN1.0/2.3. Available equipped with High-Density BNC (HDBNC) or DIN1.0/2.3 connectors as: RM20-9433EMDE-C-HDBNC or RM20-9433EMDE-C-DIN, respectively.         Image: Constant of the previous manual version 1.2, the UNBAL AES I/O port numbering was labelled incorrect. Use the port numbering shown here.

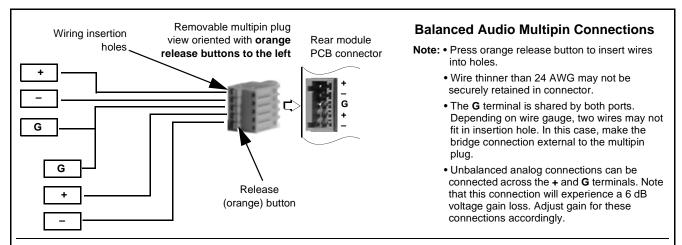
9433-EMDE-ADDA Rear I/O Module	Description	
RM20-9433EMDE-D	<ul> <li>Provides the following connections:</li> <li>One 3G/HD/SD-SDI coaxial input BNC (SDI IN)</li> <li>One 3G/HD/SD-SDI fiber LC input (FIBER IN)</li> <li>Eight balanced analog audio input/outputs (AN-AUD I/O 1 thru AN-AUD I/O 8)</li> <li>Two AES-3id unbalanced audio input/outputs via HD-15 connector (per illustration)</li> <li>One 3G/HD/SD-SDI coaxial output BNC (SDI OUT)</li> <li>One 3G/HD/SD-SDI fiber LC output (FIBER OUT)</li> </ul>	

#### Table 2-1 9433-EMDE-ADDA Rear I/O Modules — continued

# **Fiber and Balanced Audio Connections**

Figure 2-3 shows connections to the card multi-pin terminal block connectors. These connectors are used for card balanced audio connections. Figure 2-3 also shows how to install the blindmate fiber adapter to the rear module.

**Note:** It is preferable to wire connections to plugs oriented as shown in Figure 2-3 rather than assessing orientation on rear module connectors. Note that the orientation of rear module multi-pin audio connectors is not necessarily consistent within a rear module, or between different rear modules. If wiring is first connected to plug oriented as shown here, the electrical orientation will be correct regardless of rear module connector orientation.



#### Fiber Adapter and Cable Connections

#### Installing Adapter on Card Fiber Port

The card fiber ports use a blindmate adapter which allows the card to be removed (leaving the rear module intact and installed) without disturbing the fiber connections to the rear module. Before installing rear module or card, first install adapter to rear module as shown below.

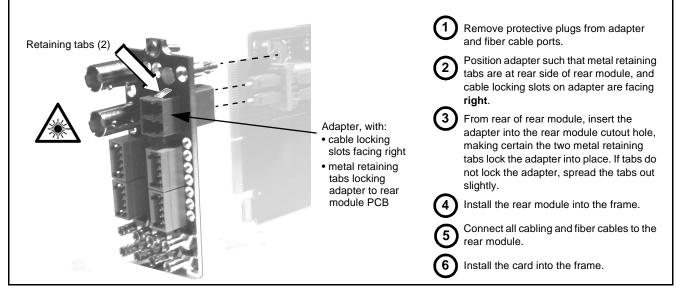


Figure 2-3 Fiber and Balanced Audio Connections

## Setting Up 9433-EMDE-ADDA Network Remote Control

Perform remote control setup in accordance with Cobalt<sup>®</sup> reference guide "Remote Control User Guide" (PN 9000RCS-RM).

Note: If network remote control is to be used for the frame and the frame has not yet been set up for remote control, Cobalt<sup>®</sup> reference guide Remote Control User Guide (PN 9000RCS-RM) provides thorough information and step-by-step instructions for setting up network remote control of Cobalt<sup>®</sup> cards using DashBoard<sup>™</sup>. (Cobalt<sup>®</sup> OGCP-9000 and OGCP-9000/CC Remote Control Panel product manuals have complete instructions for setting up remote control using a Remote Control Panel.)

Download a copy of this guide by clicking on the **Support>Reference Documents** link at www.cobaltdigital.com and then select DashBoard Remote Control Setup Guide as a download, or contact Cobalt<sup>®</sup> as listed in Contact Cobalt Digital Inc. (p. 1-14).

• If installing a card in a frame already equipped for, and connected to DashBoard<sup>™</sup>, no network setup is required for the card. The card will be discovered by DashBoard<sup>™</sup> and be ready for use.

# Chapter 3

# **Operating Instructions**

## **Overview**

This chapter contains the following information:

If you are already familiar with using DashBoard or a Cobalt Remote Control Panel to control Cobalt cards, please skip to 9433-EMDE Function Menu List and Descriptions (p. 3-7).

- Control and Display Descriptions (p. 3-1)
- Accessing the 9433-EMDE Card via Remote Control (p. 3-4)
- Checking 9433-EMDE Card Information (p. 3-6)
- 9433-EMDE Function Menu List and Descriptions (p. 3-7)
- Troubleshooting (p. 3-13)

# **Control and Display Descriptions**

This section describes the user interface controls, indicators, and displays for using the 9433-EMDE-ADDA card. The 9433-EMDE-ADDA functions can be accessed and controlled using any of the user interfaces described here.

The format in which the 9433-EMDE-ADDA functional controls, indicators, and displays appear and are used varies depending on the user interface being used. Regardless of the user interface being used, access to the 9433-EMDE-ADDA functions (and the controls, indicators, and displays related to a particular function) follows a general arrangement of Function Menus under which related controls can be accessed (as described in Function Menu/Parameter Overview below).

**Note:** When a setting is changed, settings displayed on DashBoard<sup>™</sup> (or a Remote Control Panel) are the settings as effected by the card itself and reported back to the remote control; the value displayed at any time is the actual value as set on the card.

#### **Function Menu/Parameter Overview**

The functions and related parameters available on the 9433-EMDE-ADDA card are organized into function **menus**, which consist of parameter groups as shown below.

Figure 3-1 shows how the 9433-EMDE card and its menus are organized, and also provides an overview of how navigation is performed between cards, function menus, and parameters.

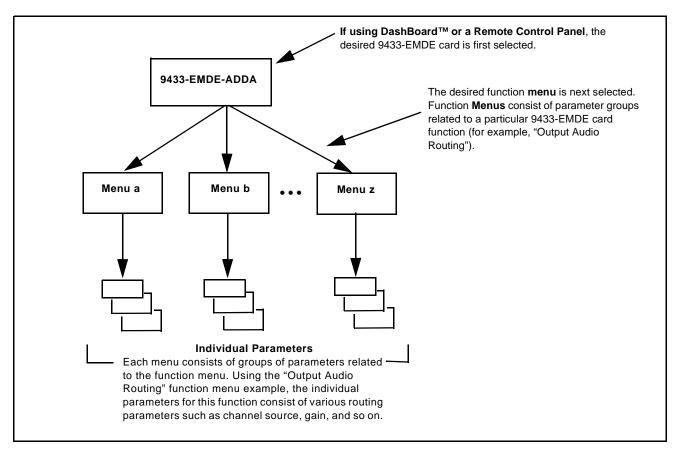


Figure 3-1 Function Menu/Parameter Overview

#### DashBoard<sup>™</sup> User Interface

(See Figure 3-2.) The card function menus are organized in DashBoard<sup>TM</sup> using tabs. When a tab is selected, each parametric control or selection list item associated with the function is displayed. Scalar (numeric) parametric values can then be adjusted as desired using the GUI slider controls. Items in a list can then be selected using GUI drop-down lists.

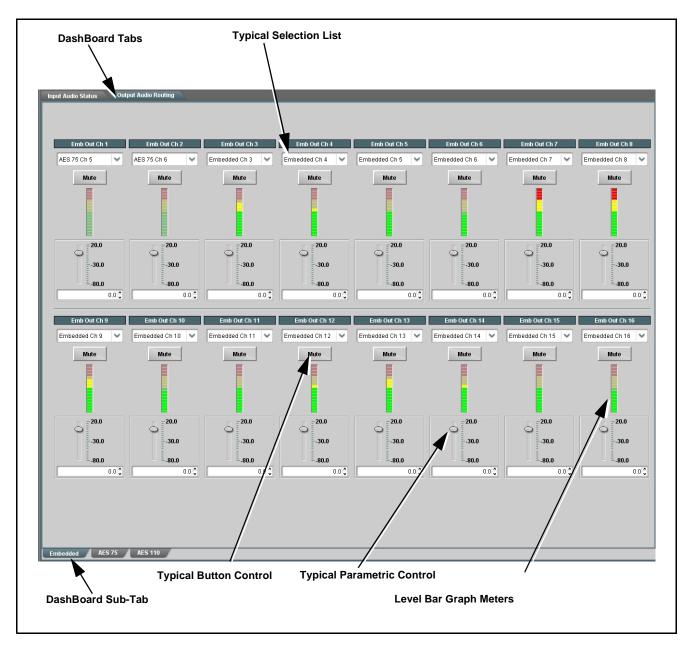


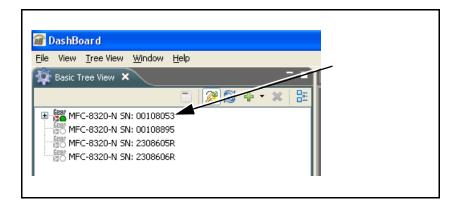
Figure 3-2 Typical DashBoard Tabs and Controls

# Accessing the 9433-EMDE Card via Remote Control

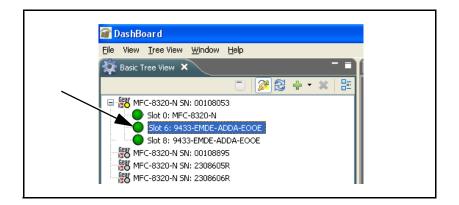
Access the 9433-EMDE card using DashBoard<sup>TM</sup> or Cobalt<sup>®</sup> Remote Control Panel as described below.

#### Accessing the 9433-EMDE Card Using DashBoard™

- 1. On the computer connected to the frame LAN, open DashBoard<sup>TM</sup>.
- **2.** As shown below, in the left side Basic View Tree locate the Network Controller Card associated with the frame containing the 9433-EMDE card to be accessed (in this example, "MFC-8320-N SN: 00108053").

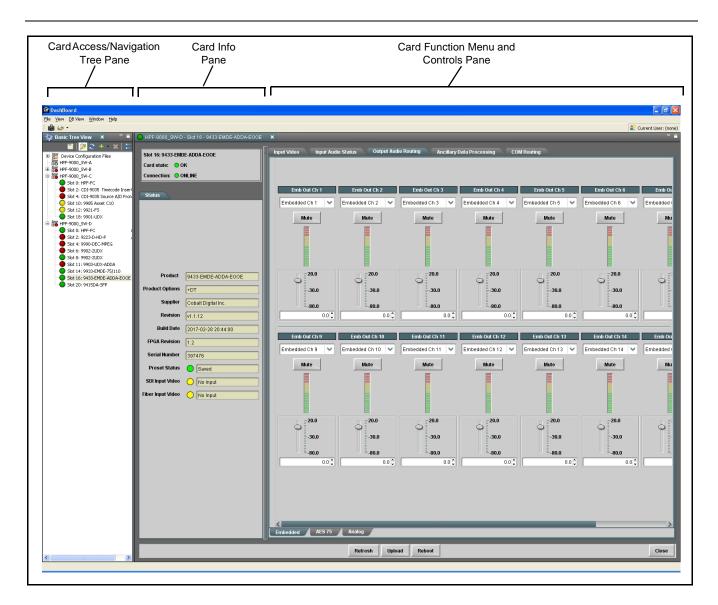


**3.** As shown below, expand the tree to access the cards within the frame. Click on the card to be accessed (in this example, "Slot 6: 9433-EMDE-ADDA-EOOE").



As shown on the next page, when the card is accessed in DashBoard<sup>TM</sup> its function menu screen showing tabs for each function is displayed. (The particular menu screen displayed is the previously displayed screen from the last time the card was accessed by DashBoard<sup>TM</sup>).

# **Operating Instructions**



# **Checking 9433-EMDE Card Information**

The operating status and software version the 9433-EMDE card can be checked using DashBoard<sup>TM</sup> or the card edge control user interface. Figure 3-3 shows and describes the 9433-EMDE card information screen using DashBoard<sup>TM</sup> and accessing card information using the card edge control user interface.

**Note:** Proper operating status in DashBoard<sup>™</sup> is denoted by green icons for the status indicators shown in Figure 3-3. Yellow or red icons respectively indicate an alert or failure condition. Refer to Troubleshooting (p. 3-13) for corrective action.

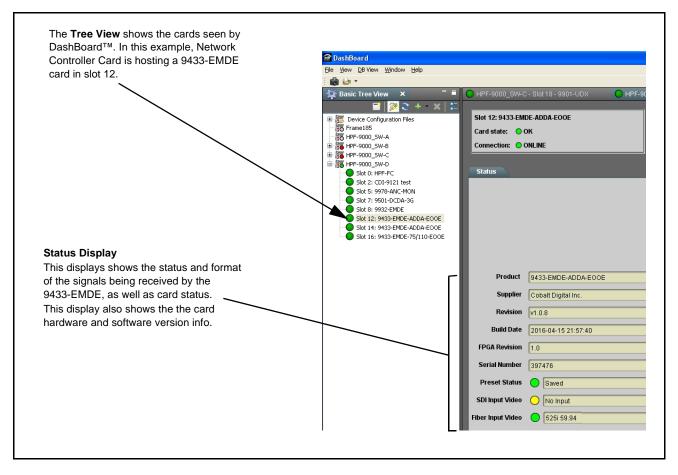


Figure 3-3 9433-EMDE Card Info/Status Utility

# 9433-EMDE Function Menu List and Descriptions

Table 3-1 individually lists and describes each 9433-EMDE function menu and its related list selections, controls, and parameters. Where helpful, examples showing usage of a function are also provided. Table 3-1 is primarily based upon using DashBoard<sup>™</sup> to access each function and its corresponding menus and parameters.

Note: All numeric (scalar) parameters displayed on DashBoard<sup>™</sup> can be changed using the slider controls, arrows, or by numeric keypad entry in the corresponding numeric field. (When using numeric keypad entry, add a return after the entry to commit the entry.)

On DashBoard<sup>TM</sup> itself and in Table 3-1, the function menu items are organized using tabs as shown below.

Input Audio Status	Output Audio Routing
Output Audio Routing Embedded AES 75 Analog	Some functions use <b>sub-tabs</b> to help maintain clarity and organization. In these instances, Table 3-1 shows the ordinate tab along with its sub-tabs. Highlighted sub-tabs indicate that controls described are found by selecting this sub-tab (in this example, the <b>Embedded</b> sub-tab on the <b>Output Audio Routing</b> page).

The table below provides a quick-reference to the page numbers where each function menu item can be found.

Function Menu Item	Page
Input Video Controls	3-8
Input Audio Status	3-8
Output Audio Routing	3-9



Input Video		(-OE and -EOOE only) Allows input from SDI (coax) or Fiber status (OK and format receive	inputs. Also shows		
SDI Inpr	Input Source       Fiber In         SDI In       Fiber In         SDI Input Video       720p_5994         Fiber Input Video       No Input				
Inp	out Audio Status		Displays signal status and pay discrete audio received by the port user direction indication/c	card. Also provides AES	
AES pair stat • Absent • Presen level is	Individual signal status and peak level displays for embedded audio input pairs, AES, and analog input pairs as described below. AES pair status also shows sample rate. • Absent: Indicates embedded channel or AES pair does not contain recognized audio PCM data. • Present PCM: Indicates AES pair or embedded channel contains recognized audio PCM data. Running per-channel peak level is also displayed (Dolby data will show as "PCM" but will exhibit a steady per-pair 0 dBFS level). Note: AES Dolby-encoded inputs are directed via a special path that automatically bypasses SRC.				
				_	
Input Audio Status	s Output Audio Routing			~	
	Status	En	nbedded		
Emb Ch 4 3	Present PCM	- 78 dBFS / - 77 dbFS	Peak		
		-19 dBFS / -29 dbFS			
	Present PCM	-34 dBFS /-39 dbFS		Channel-pair AES port user direction indicator/	
	Present PCM	0 dBFS/0 dbFS		controls.	
	Present PCM	-19 dBFS /-39 dbFS		Note: Direction indicator/ controls are ganged with	
	Present PCM	-34 dBFS /-29 dbFS		same controls on Output	
Emb Ch 11-12 Emb Ch 13-14		-19 dBFS /-29 dbFS		Audio Routing page.	
Emb Ch 13-14 Emb Ch 15-16		-34 dBFS /-39 dbFS			
End Ch 15-16	[FIESENCFCM		AES 75		
	Status		Peak Direction		
AES 75 Ch 1-2	Present PCM	-78 dBFS/-77 dbFS	Output		
AES 75 Ch 3-4	Absent		Input		
	•				
AES 75 Ch 15-16	•	]/	Input		
AE3 75 CH 15-10					
		Port Direction Cont	Analog rolled Through DIP Switches		
			Peak		
	-100 dBFS / -101 dbFS				
	-101 dBFS/-101 dbFS -101 dBFS/-101 dbFS				
Analog Ch 7-8	-101 dBFS/-100 dbFS				
				<b>v</b>	

#### Table 3-1 9433-EMDE Function Menu List — continued

Embedded	dio Routing Aes 75 Ar	nalog	Provides embedde	source selection, gair d destination (output)	i, mute, and an channels.	udio meters
Imput Audio Status         Out           Emb Out Ch 1         Imput Audio Status         Imput Audio Status         Imput Audio Status           AES 75 Ch 5         Imput Audio Status         Imput Audio Status         Imput Audio Status         Imput Audio Status           Mute         Imput Audio Status         Impu Audio Status         Impu Audio Status	Emb Out Ch 2           AES 75 Ch 6           Mute           20.0           -30.0           -80.0	Emb Out Ch 3	Analog Ch 2 V Embeddie Mute A 20.0 -30.0	Emb Out Ch 6           d Ch 5         Embedded Ch 6           d Ch 5         Embedded Ch 6           Mute         Mute           20.0         30.0           90.0         -80.0           0.0 (*)         0.0 (*)	Emb Out Ch 7	Emb Out Ch 8
Embedded Ch 9 Mute	Emb Out Ch 10 E Embedded Ch 10 C E Mute 20.0 -30.0 0.0 C E	Emb Out Ch 11	Embedded Ch 12 V Embedde Mute N - 20.0 - 30.0	ut Ch 13 Emb Out Ch 14 d Ch 13 ♥ Embedded Ch 14 ♥ htte Mute 20.0 30.0 0.0 ♥ 0.0 ♥	Emb Out Ch 15	Embedded Ch 16
Embedded AES 75	Analog	<ul> <li>Emb Ch 1</li> <li>Emb Ch 2</li> <li>Emb Ch 3</li> <li>Emb Ch 4</li> <li>Emb Ch 5</li> <li>Emb Ch 6</li> <li>Emb Ch 7</li> <li>Emb Ch 8</li> </ul>	Card Embedded Audio Output	Output Audio crossp embedded, AES 75 destination channels The example above selections that direct Ch 1 thru Ch 16 dest channels can be set Each output channel controls as well as le tones generator sour output channel. <b>Note:</b> Analog audio o output. If intending to	(AES-3id), and a shows various S various source ination output ch to Silence or Mu provides Gain a vel meters. Sev rces can also be channel can fundo embed and an	analog output choices to En nannels (unus ute if desired) and Mute veral internal e routed to an ction as input alog audio
		Emb Ch 9 Emb Ch 10 Emb Ch 16		channel, make certa switches for intended Setting I/O Switches 2-1) in Chapter 2, "Ir	d channels are s for Analog Audi	set as IN. See o (1-8) Ports (

Table 3-1	9433-EMDE Function Menu List — continued

Output Audio Routing Embedded AES 75 Analog	(continued)		
	ass-thru embedded Ch 1 thru Ch 16 to Emb Ch 1 thru Emb Ch 16. identical to the controls described here for <b>Emb Ch 1</b> . Therefore, only the		
• Embedded Audio Channel Source Select	<ul> <li>Using the Source drop-down list, selects the audio input source to be routed to the respective embedded output channel from the following choices:</li> <li>Embedded input channel 1 thru 16 (Embedded Ch 1 thru Embedded Ch 16)</li> <li>AES 75 (AES-3id) input channel 1 thru 16 (AES 75 Ch 1 thru AES 7 Ch 16)</li> <li>Analog audio input channel 1 thru 8 (Analog Ch 1 thru Analog Ch 8)</li> <li>Built-in Tone generators Tone 100 Hz thru Tone 16 kHz (all are -20 dBFS level; freq (Hz) in ascending order are 100, 200, 3 400, 500, 600, 700, 800, 900, 1k, 2k, 4k, 6k, 8k, 12k, and 16k)</li> <li>Silence</li> <li>Note: AES pair sourcing is dependent on rear I/O module used. Cur rear modules may not support full input complement.</li> <li>AES pair selection should be boundary pairs applied to norm boundary pairs of embedded destinations.</li> <li>For embedding from analog, make certain channel direction I switches for intended channels are set as IN. See Setting I/O Switches for Analog Audio (1-8) Ports (p. 2-1) in Chapter 2,</li> </ul>		
• Channel Mute/Gain Controls and Peak Level Display	<ul> <li>"Installation and Setup".</li> <li>Provides Mute channel controls, as well as peak level meter for each output channel. (Meter shows level as affected by Level control.)</li> <li>Gain controls allow relative gain (in dB) control for the corresponding destination Embedded Audio Group channel.</li> <li>(-80 to +20 dB range in 1.0 dB steps; unity = 0 dB)</li> <li>Note: Although the card can pass non-PCM data such as Dolby<sup>®</sup> E or AC-3, setting the gain control to any setting other than default 0 will corrupt Dolby data.</li> </ul>		

ble 3-1 9433-EMDE Function Menu List — continued				
Output Audio Routing	Provides source selection, gain, mute, and audio meters for <b>AES 75</b> destination (output) channels.			
Note: AES 75 Ch 2 thru Ch 16 have controls iden AES 75 Ch 1 controls are shown here.	tical to the controls described here for <b>AES 75 Ch 1</b> . Therefore, only the			
AES Pair Direction Select and Audio Channel Source Select	Input (Output) buttons set an AES pair as an input or output (in this example, AES 75 pair 1/2 set as Output).			
AES 75 Out Ch 1 AES 75 Out Ch 2	<b>Note:</b> AES pair input/output selection also shown and controllable via similar controls on the Input Audio Status page.			
Output     Output       Embedded Ch 1     Image: Character State Stat	Using the <b>Source</b> drop-down list, selects the audio input source to be routed to the corresponding destination channel from the following choices:			
	<ul> <li>Embedded input channel 1 thru 16 (Embedded Ch 1 thru Embedded Ch 16)</li> </ul>			
	• AES 75 (AES-3id) input channel 1 thru 16 (AES 75 Ch 1 thru AES 75 Ch 1)			
	Analog audio input channel 1 thru 8 (Analog Ch 1 thru Analog Ch 8)			
	Built-in Tone generators Tone 100 Hz thru Tone 16 kHz			
	(all are -20 dBFS level; freq (Hz) in ascending order are 100, 200, 300, 400, 500, 600, 700, 800, 900, 1k, 2k, 4k, 6k, 8k, 12k, and 16k)			
	Silence			
	Note: • AES pair sourcing is dependent on rear I/O module used. Current rear modules may not support full input complement.			
	<ul> <li>AES pair selection should be boundary pairs applied to normal boundary pairs of embedded destinations.</li> </ul>			
	<ul> <li>For embedding from analog, make certain channel direction DIP switches for intended channels are set as IN. See Setting I/O Switches for Analog Audio (1-8) Ports (p. 2-1) in Chapter 2, "Installation and Setup".</li> </ul>			
<ul> <li>Channel Mute/Gain Controls and Peak Level Display</li> </ul>	Provides <b>Mute</b> channel controls, as well as peak level meter for each output channel. (Meter shows level as affected by Level control.)			
Mute	Gain controls allow relative gain (in dB) control for the corresponding destination AES channel.			
	(-80 to +20 dB range in 1.0 dB steps; unity = 0 dB)			
	Note: Although the card can pass non-PCM data such as Dolby <sup>®</sup> E or AC-3, setting the gain control to any setting other than default 0 will corrupt Dolby data.			

Output Audio Routing	Provides source selection, gain, mute, and audio meters for <b>Analog Out</b> destination (output) channels.		
only the AES 75 Ch 1 controls are shown • For de-embedding to analog, make certa	s identical to the controls described here for <b>Analog Out Ch 1</b> . Therefore, here. ain channel direction DIP switches for intended channels are set as OUT ). See Setting I/O Switches for Analog Audio (1-8) Ports (p. 2-1) in		
• Analog Audio Out Channel Source Select          Analog Out Ch 1         Embedded Ch 1	<ul> <li>Using the Source drop-down list, selects the audio input source to be routed to the respective analog output channel from the following choices:</li> <li>Embedded input channel 1 thru 16 (Embedded Ch 1 thru Embedded Ch 16)</li> <li>AES 75 (AES-3id) input channel 1 thru 16 (AES 75 Ch 1 thru AES 75 Ch 16)</li> <li>Analog audio input channel 1 thru 8 (Analog Ch 1 thru AANAIOG Ch 8)</li> <li>Built-in Tone generators Tone 100 Hz thru Tone 16 kHz (all are -20 dBFS level; freq (Hz) in ascending order are 100, 200, 300, 400, 500, 600, 700, 800, 900, 1k, 2k, 4k, 6k, 8k, 12k, and 16k)</li> <li>Silence</li> </ul>		
• Channel Mute/Gain Controls and Peak Level Display	<ul> <li>Provides Mute channel controls, as well as peak level meter for each output channel. (Meter shows level as affected by Level control.)</li> <li>Gain controls allow relative gain (in dB) control for the corresponding destination Embedded Audio Group channel.</li> <li>(-80 to +20 dB range in 1.0 dB steps; unity = 0 dB)</li> <li>Note: Maximum absolute analog output is limited to +24 dBu.</li> </ul>		

#### Table 3-1 9433-EMDE Function Menu List — continued

3

# Troubleshooting

This section provides general troubleshooting information and specific symptom/corrective action for the 9433-EMDE card and its remote control interface. The 9433-EMDE card requires no periodic maintenance in its normal operation; if any error indication (as described in this section) occurs, use this section to correct the condition.

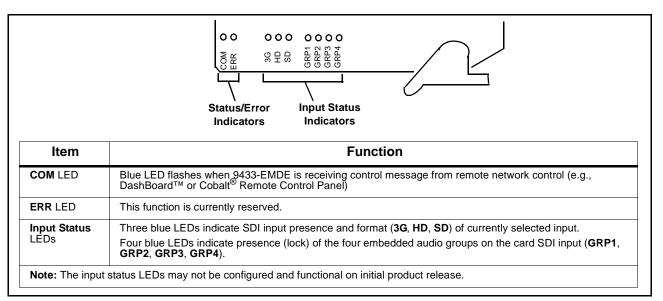
#### **Error and Failure Indicator Overview**

The 9433-EMDE card itself and its remote control systems all (to varying degrees) provide error and failure indications. Depending on how the 9433-EMDE card is being used (i.e., standalone or network controlled through DashBoard<sup>TM</sup> or a Remote Control Panel), check all available indications in the event of an error or failure condition. The various 9433-EMDE card and remote control error and failure indicators are individually described below.

- **Note:** The descriptions below provide general information for the various status and error indicators. For specific failures, also use the appropriate subsection listed below.
  - Basic Troubleshooting Checks (p. 3-16)
  - 9433-EMDE Processing Error Troubleshooting (p. 3-16)
  - Troubleshooting Network/Remote Control Errors (p. 3-17)

#### 9433-EMDE Card Edge Status/Error Indicators and Display

Figure 3-4 shows and describes the 9433-EMDE card edge status indicators and display. These indicators and the display show status and error conditions relating to the card itself and remote (network) communications (where applicable). Because these indicators are part of the card itself and require no external interface, the indicators are particularly useful in the event of communications problems with external devices such as network remote control devices.



#### Figure 3-4 9433-EMDE Card Edge Status Indicators and Display

#### DashBoard<sup>™</sup> Status/Error Indicators and Displays

Figure 3-5 shows and describes the DashBoard<sup>TM</sup> status indicators and displays. These indicator icons and displays show status and error conditions relating to the 9433-EMDE card itself and remote (network) communications.

Indicator Icon or Display	Error Description
MFC-8320-N SN: 00108053     Slot 0: MFC-8320-N     Slot 6: 9433-EMDE-ADDA	Red indicator icon in Card Access/Navigation Tree pane shows card with Error condition (in this example, the Card Access/Navigation Tree pane shows a general error issued by the 9433-EMDE card in slot 6).
Slot 6: 9433-EMDE-ADDA-EOOE Card state: • No connection to device. Connection: • OFFLINE	Specific errors are displayed in the Card Info pane (in this example "No connection to device" indicating 9433-EMDE card is not connecting to frame/LAN). If the 9433-EMDE card is not connecting to the frame or LAN, all controls are grayed-out (as shown in the example here).
MFC-8320-N SN: 00108053     Slot 0: MFC-8320-N     Slot 6: 9433-EMDE-ADDA	Gray indicator icon in Card Access/Navigation Tree pane shows card(s) are not being seen by DashBoard <sup>™</sup> due to lack of connection to frame LAN (in this example, both a 9433-EMDE card in slot 6 and the MFC-8320-N Network Controller Card for its frame in slot 0 are not being seen).
	Yellow indicator icon in Card Access/Navigation Tree pane shows card with Alert condition (in this example, the Card Access/Navigation Tree pane shows a general alert issued by the MFC-8320-N Network Controller Card).
MFC-8320-N SN: 00108053 - MFC-8320-N Card state: O Fan Door Open Connection: ONLINE	Clicking the card slot position in the Card Access/Navigation Tree (in this example Network Controller Card "Slot 0: MFC-8320-N") opens the Card Info pane for the selected card. In this example, a "Fan Door Open" specific error is displayed.
SDI Input Video No Input Fiber Input Video No Input	Yellow indicator icon in 9433-EMDE Card Info pane shows error alert, along with cause for alert (in this example, the 9433-EMDE is not receiving a video input for the selected input source).

#### Figure 3-5 DashBoard™ Status Indicator Icons and Displays

Access Card Info panes for specific cards by clicking the card slot position in the Card Access/Navigation Tree pane (as shown in the example in Figure 3-6).

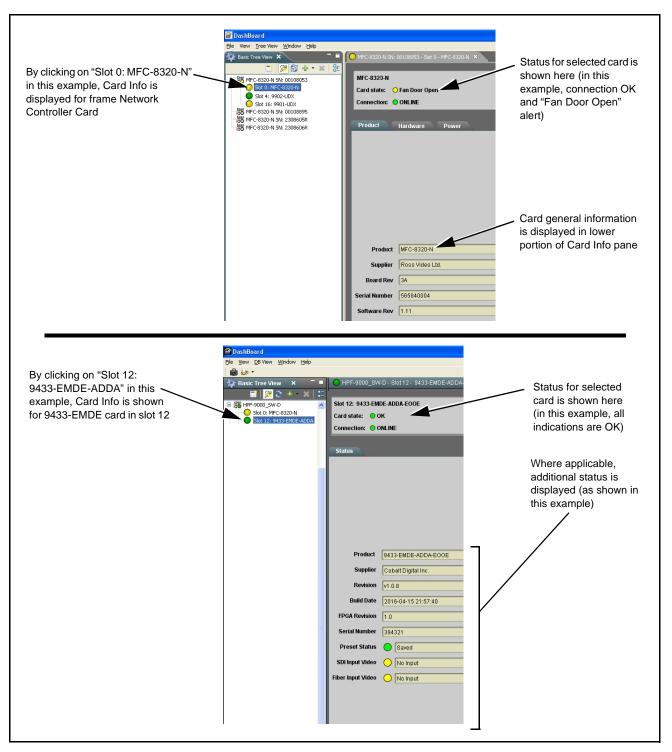


Figure 3-6 Selecting Specific Cards for Card Info Status Display

#### **Basic Troubleshooting Checks**

Failures of a general nature (affecting many cards and/or functions simultaneously), or gross inoperability errors are best addressed first by performing basic checks before proceeding further. Table 3-2 provides basic system checks that typically locate the source of most general problems. If required and applicable, perform further troubleshooting in accordance with the other troubleshooting tables in this section.

Item	Checks
Verify power presence and characteristics	On both the frame Network Controller Card and the 9433-EMDE, in all cases when power is being properly supplied there is always at least one indicator illuminated. Any card showing no illuminated indicators should be cause for concern.
Check Cable connection secureness and connecting points	Make certain all cable connections are fully secure (including coaxial cable attachment to cable ferrules on BNC connectors). Also, make certain all connecting points are as intended. Make certain the selected connecting points correlate to the intended card inputs and/or outputs. Cabling mistakes are especially easy to make when working with large I/O modules.
Card seating within slots	Make certain all cards are properly seated within its frame slot. (It is best to assure proper seating by ejecting the card and reseating it again.)
Check status indicators and displays	On both DashBoard <sup>™</sup> and the 9433-EMDE card edge indicators, red indications signify an error condition. If a status indicator signifies an error, proceed to the following tables in this section for further action.
Troubleshoot by substitution	All cards within the frame can be hot-swapped, replacing a suspect card or module with a known-good item.

Table 3-2 Basic Troubleshooting Checks

#### 9433-EMDE Processing Error Troubleshooting

Table 3-3 provides 9433-EMDE processing troubleshooting information. If the 9433-EMDE card exhibits any of the symptoms listed in Table 3-3, follow the troubleshooting instructions provided.

In the majority of cases, most errors are caused by simple errors where the 9433-EMDE is not appropriately set for the type of signal being received by the card.

- Note: The error indications shown below are typical for the corresponding error conditions listed. Other error indications not specified here may also be displayed on DashBoard<sup>™</sup> and/or the 9433-EMDE card edge status indicators.
  - Where errors are displayed on both the 9433-EMDE card and network remote controls, the respective indicators and displays are individually described in this section.

Symptom	Error/Condition	Corrective Action
<ul> <li>DashBoard<sup>™</sup> shows Unlocked message in 9433-EMDE Status pane</li> <li>SDI Input Video ○ No Input</li> <li>Fiber Input Video ○ No Input</li> <li>Card edge Input LED corresponding to input is not illuminated</li> </ul>	No video input present	Make certain intended video source is connected to appropriate 9433-EMDE card video input. Make certain BNC cable connections between frame Rear I/O Module for the card and signal source are OK.
Audio not processed or passed through card	AES port not set as input or output as intended	On <b>Input Audio Status or Output Audio</b> <b>Routing</b> tab, make certain port direction setting matches desired direction.
	Analog audio port switches not set for intended usage	Analog audio Ch 1 thru Ch 8 use DIP switches on the card PCB to set intended direction (IN or OUT). See Setting I/O Switches for Analog Audio (1-8) Ports (p. 2-1) in Chapter 2, "Installation and Setup" for instructions.
Dolby audio corrupted or unrecognized by downstream device	Audio Output Routing Gain control(s) for port set to setting other than unity gain (0.0 dB)	Although the card can pass non-PCM data such as Dolby® E or AC-3, setting the gain control to any setting other than default 0 will corrupt Dolby data.

 Table 3-3
 Troubleshooting Processing Errors by Symptom

#### **Troubleshooting Network/Remote Control Errors**

Refer to Cobalt<sup>®</sup> reference guide "Remote Control User Guide" (PN 9000RCS-RM) for network/remote control troubleshooting information.

#### In Case of Problems

Should any problem arise with this product that was not solved by the information in this section, please contact the Cobalt Digital Inc. Technical Support Department.

If required, a Return Material Authorization number (RMA) will be issued to you, as well as specific shipping instructions. If required, a temporary replacement item will be made available at a nominal charge. Any shipping costs incurred are the customer's responsibility. All products shipped to you from Cobalt Digital Inc. will be shipped collect.

The Cobalt Digital Inc. Technical Support Department will continue to provide advice on any product manufactured by Cobalt Digital Inc., beyond the warranty period without charge, for the life of the product.

See Contact Cobalt Digital Inc. (p. 1-14) in Chapter 1, "Introduction" for contact information.

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